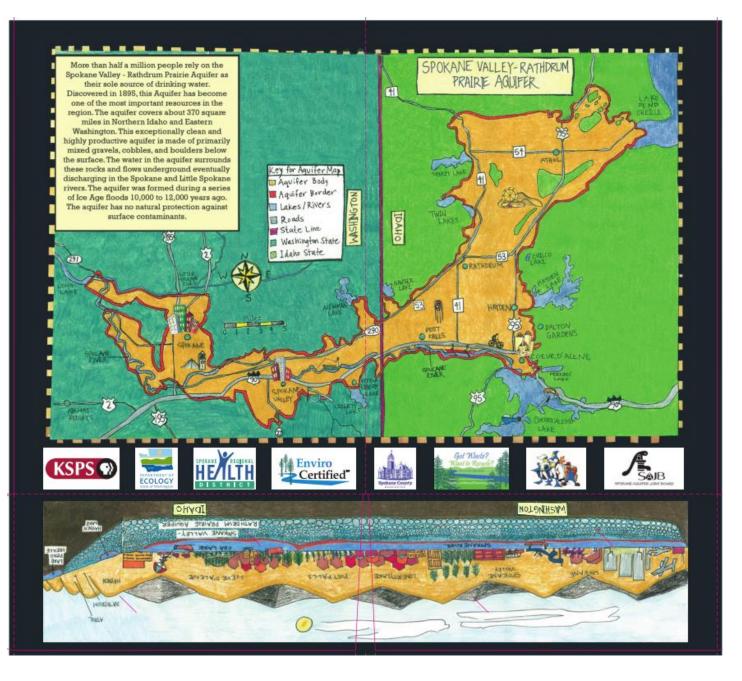


Spokane Aquifer Joint Board April 22, 2021 1:30 pm Zoom Meeting

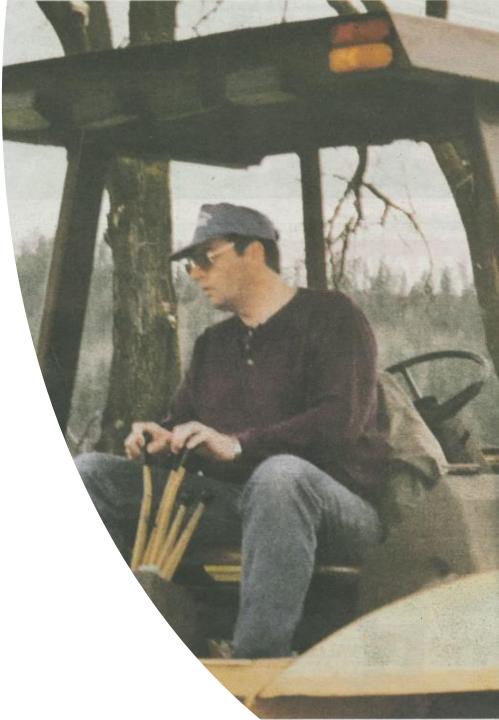


Aquifer Folders

12, 500 ordered

Ty Wick Defender of the Aquifer Award

- Kelly reviewed the award idea with Diane Wick.
- Please send photos of Ty across the years to add to the website.
- Please send a few sentences describing how Ty impacted you personally. Testimonials will be added to a page on the SAJB Website.
- Anne Francis is working on the award web page on SAJB.
- Establish the Award Review Committee.
- Create a simple application process.
- Invite the Wick Family to participate in winner selection.
- Announce the first annual award at the 2022 SRF Conference.



SAJB March Media Campaign – IWAC Backflow Video



IWAC Spring Start-up Video – BiJay Adams

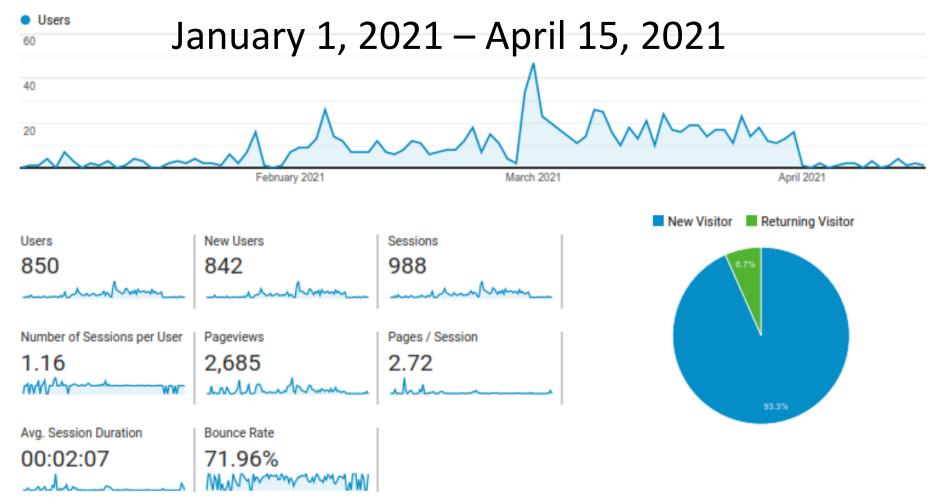


Wellhead Implementation **Program Manager's Report**

April 22, 2021



Education & Awareness Virtual Science Fair



Pageviews

100

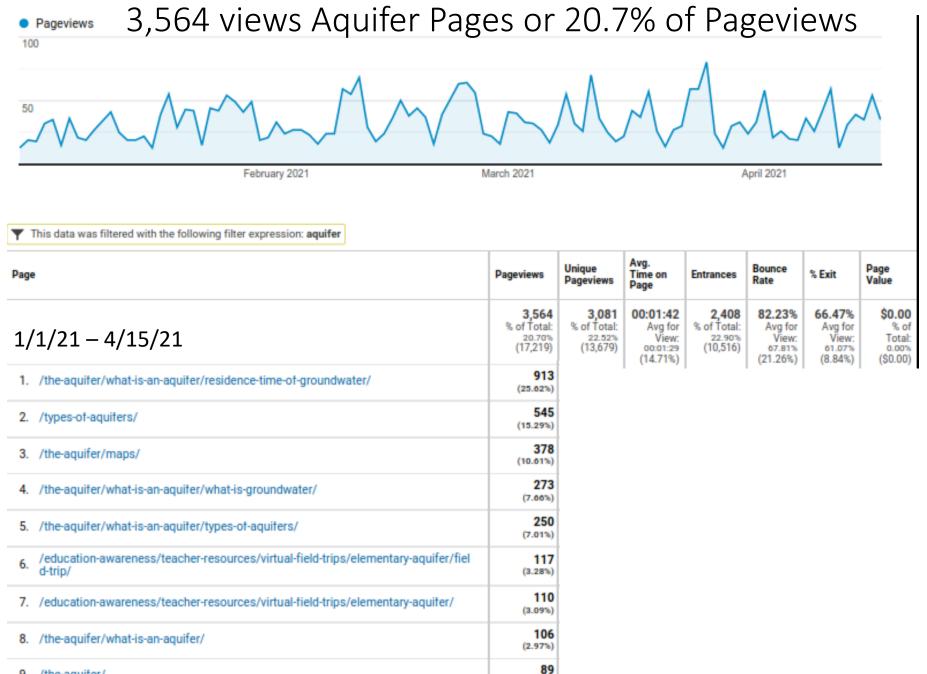
2,002 Education and Awareness Pageviews 11.6 % of Pageviews



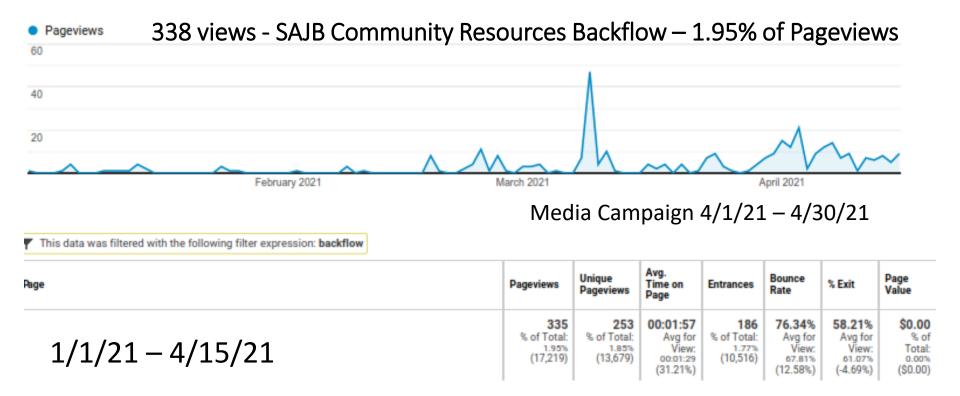
This data was filtered with the following filter expression: education-awareness

Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
1/1/21-4/15/21	2,002 % of Total: 11.63% (17,219)	1,528 % of Total: 11,17% (13,679)	00:00:58 Avg for View: 00:01:29 (-35.22%)	1,005 % of Total: 9.56% (10,516)	66.47% Avg for View: 07.81% (-1.98%)	50.90% Avg for View: 01.07% (-16.66%)	\$0.00 % of Total: 0.00% (\$0.00)

1.	/education-awareness/teacher-resources/	355 (17.73%)
2.	/education-awareness/teacher-resources/virtual-field-trips/	232 (11.59%)
3.	/education-awareness/teacher-resources/virtual-field-trips/elementary-water-cons ervation/field-trip/	193 (9.04%)
4.	/education-awareness/teacher-resources/coloring-comic-books/	152 (7.59%)
5.	/education-awareness/teacher-resources/virtual-field-trips/elementary-aquifer/fiel d-trip/	117 (5.84%)
6.	/education-awareness/teacher-resources/virtual-field-trips/elementary-aquifer/	110 (5.49%)
7.	/education-awareness/	106 (5.29%)
8.	/education-awareness/teacher-resources/virtual-field-trips/elementary-water-cons ervation/	93 (4.05%)



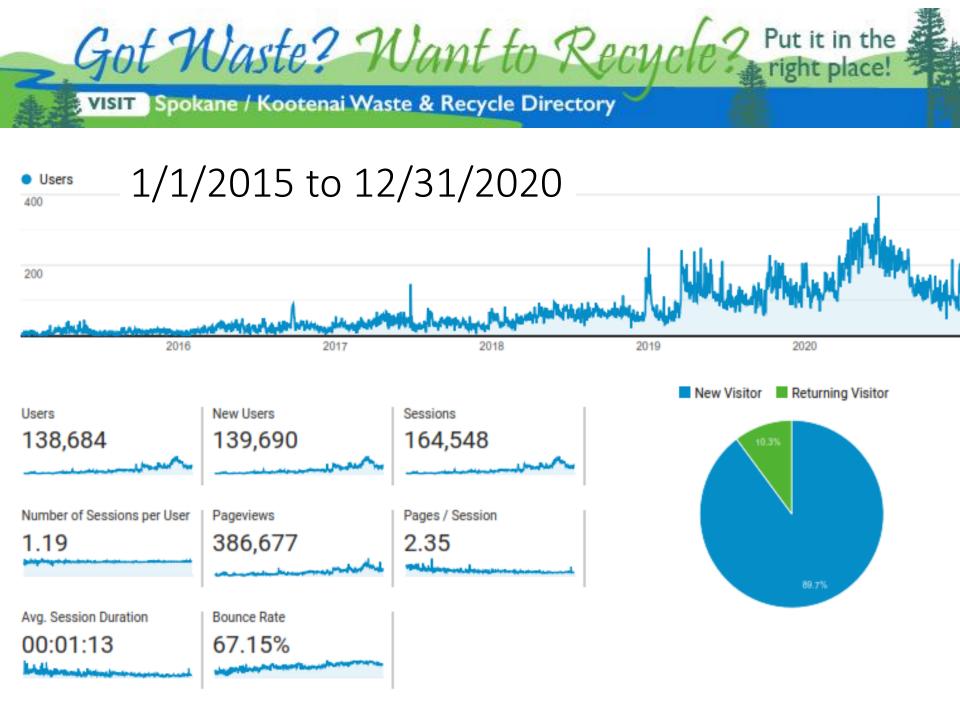
/the-aguifer/



338 Total Backflow Pages viewed

128 LLSWD Video Understanding Backflow

- 79 SAJB Community Resources CCC Backflow
- 28 Backflow Assembly Testers



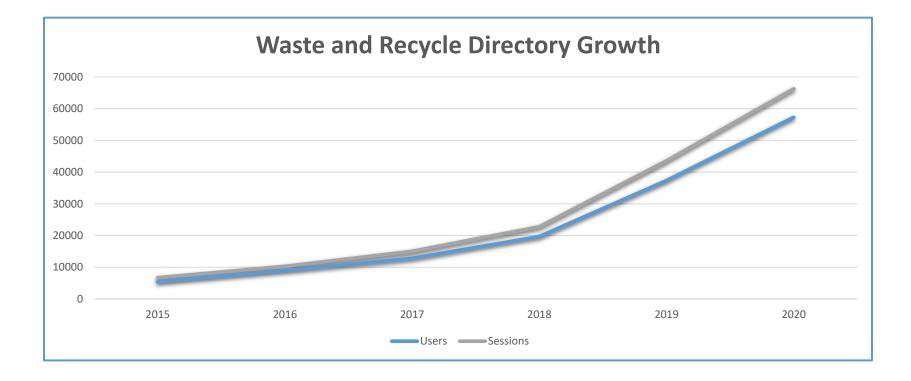
VISIT Spokane / Kootenai Waste & Recycle Directory

1/1-12/31	Sessions	Users	Users Annual % Increase	
2015	6,697	5,415		
2016	10,279	8,926	65%	
2017	15,008	12,826	44 %	
2018	22,739	19,649	53%	
2019	43,562	37,308	90%	
2020	66,262	57,246	53%	

Got Waste? Want to Recycle? Put it in the right place!

Exponential Growth

2021: 20 to 25% of Households in Region Used the Directory





Understanding Behavioral Characteristics

Informed Recyclers, 35%	Wishful Recyclers, 45%
Confident What They Are Doing Is Right	Want To Do What Is Right
Recycling Is A High Priority	Important Priority, But Other Things Rank Higher
Consider Recycling Easy	Want Recycling to Be Easier
Identify as Liberal	Identify as Conservative
Would Feel Bad If Knew What They Were Doing Was Wrong	Would Feel Bad If Knew What They Were Doing Was Wrong
Want Clearer Easier Access to Information	Want Clearer Easier Access to Information

Both Make Decision Errors

73% of Public Unsure What Is Recyclable, Especially Millennials



Spring Recycling Media Campaign

Broad Messages

- Prevent Wishful Recycling
- Empty, Clean and Loose
- Recycle Right

Targeted Messages

- Tanglers
- Plastic Bags
- Food and Liquids







SRF Recycling Social Media Buy

	Projected Impressions				
	Static Ads	Video	Total		
Facebook and Instagram	140,000	93,000			
Web Site and Targeted Display	140,000	128,000			
Mobile In-App/GeoFencing	80,000				
Web Site Retargeting	67,000				
Total	427,000	221,000	648,000		





Static Ads

Recycle Right!

Food & liquids contaminate recycling. Containers, cups, straws & all styrofoam go in the trash.



Visit SpokaneWasteDirectory.org

Recycle Right!

Only put loose recycling in your blue cart.



Visit SpokaneWasteDirectory.org

Recycle Right!

Don't tangle up the recycle center! Place unwanted wires, ropes & hoses in the trash.



Visit SpokaneWasteDirectory.org

Hazardous Materials & PCBs - CFL



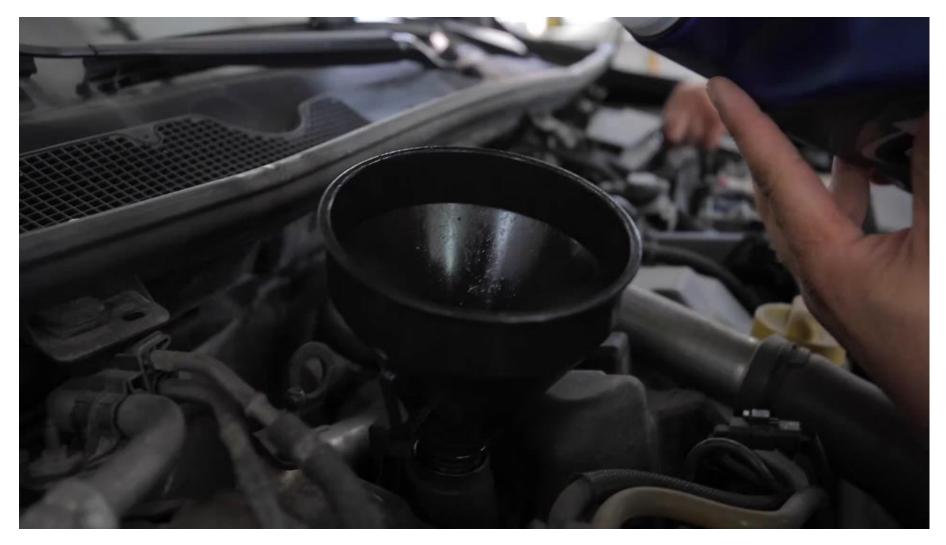
Hazardous Materials & PCBs - Paints & Caulk



Hazardous Materials & PCBs - Ink Cartridges



Hazardous Materials & PCBs - Automotive





Upcoming Presentations

- 4/26/21 SWANA (Solid Waste Association of North America)
- 4/29/21 Ecology Recycling Coordinators
- 5/25/21 WSRA (WA State Recyclers Association) Conference

*Spokane River Forum Named Non-Profit Recycler of the Year

